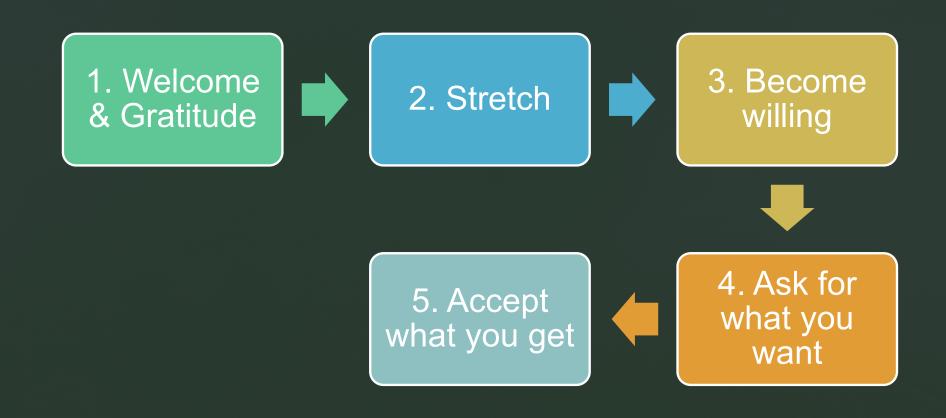
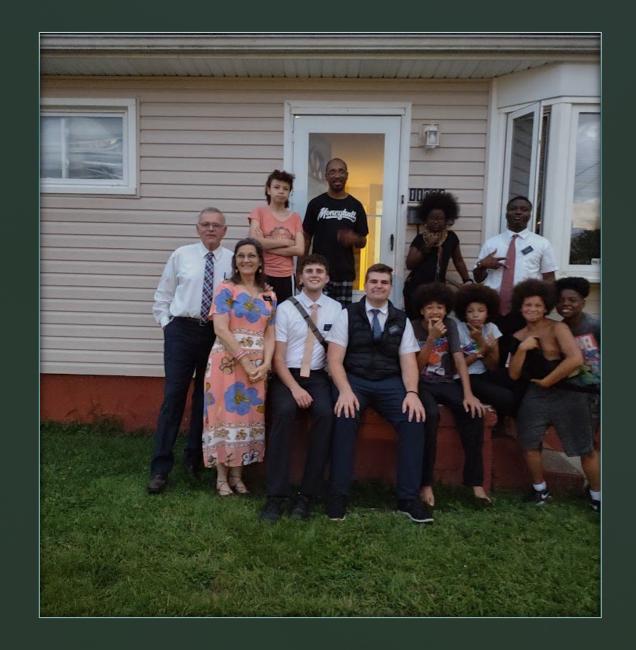
Denise Quirk, M.A., MFT, LCADC, ICGC-II, BACC, CPGC-S

# Over-Thinking, Human Being?: Roadblocks & Resources

## Prepare and Pre-Test

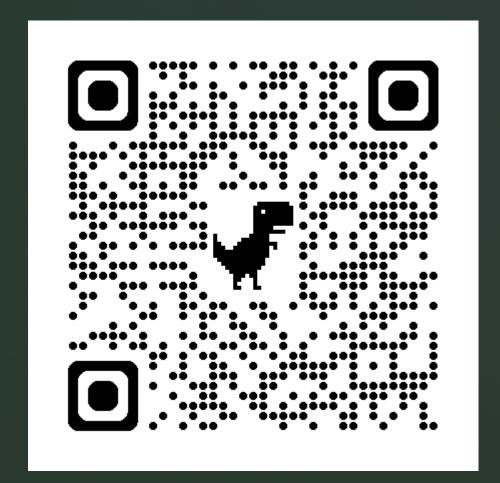


My "Why" = Detroiters and Michiganders





Please click the QR code for the Pre-Test



### Take the Pre-Test





#### Pre-Test



- 1. List five (5) positive attributes you have, including gifts you bring to others.
- 2. What is one thing you hope to get out of this discussion?
- 3. Who do you send referrals to the most (what type of referral is this)?
- 4. Rank the five roadblocks listed, with "1" being most frequently heard barrier to treatment.
- 5. What stops you from getting what you want?

Let's Review



Five Senses

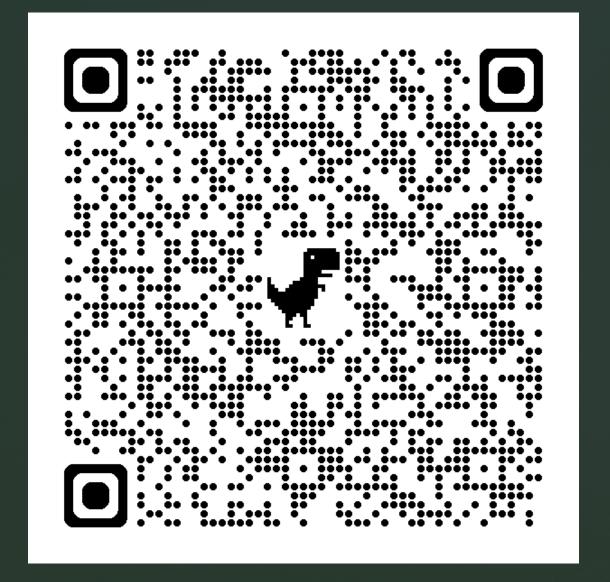


Five Useful Discoveries

The Study:

University of Maryland School of Medicine

2019 Utilization of Gambling Treatment in Maryland



ASAM
Dimensions
Dim. 6: PersonCentered
Considerations,
Barriers to Care

- Is the patient able to attend recommended level of care?
- Does the patient need any services, support, and/or resources(i.e., transportation, childcare, financial) to enable their participation in the recommended level of care?



Barriers to Care, continued

- Are sufficient services, support, and/or resources available to the patient to enable them to participate in the recommended level of care? If No,
- What addiction treatment services can the patient access?



Barriers to Care, Continued

 Does the patient have limitations on where they can receive treatment (eg, childcare or visitation considerations; employment considerations; restrictions related to probation or parole requirements, sex offender status)?



Barriers to Care, Continued

- Is the patient compelled to follow clinical recommendations from an external source (i.e., criminal justice system mandates)? If Yes,
- What are the requirements?



Barriers to Care, Continued

- Assuming that the patient has sufficient resources and that services are available, is the patient willing to attend the recommended level of care?
   If No,
- What treatment and/or harm reduction services are acceptable to the patient?
- If the patient's preferred treatment setting is deemed to be unsafe or unlikely to be effective, what can be done to increase the patient's willingness to attend treatment at the recommended level of care?



Your client needs this healing gelato, however there are barriers preventing him from experiencing it.

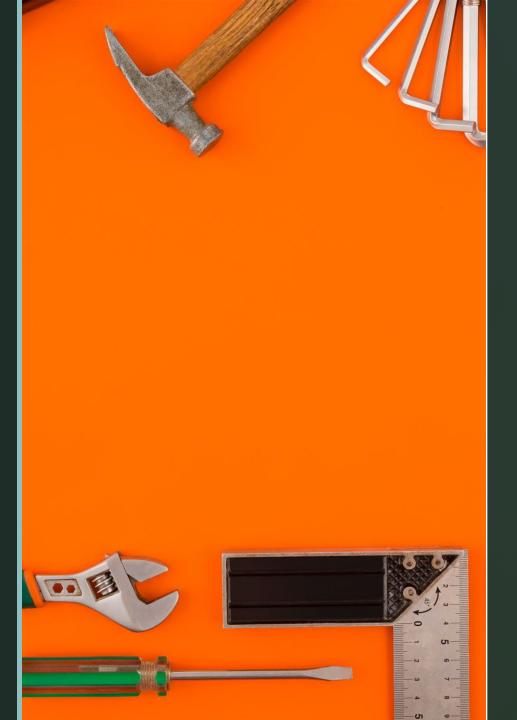


- Group Exercise:
- Sell the gelato!



## Review your team's Gelato Sales Strategies

- What were some feelings?
- Who had experienced "gelato" and could share the experience?
- What messages about the value of "gelato" were used?
- When did the client become willing, or not?
- How is this a parallel to our invitations to clients?

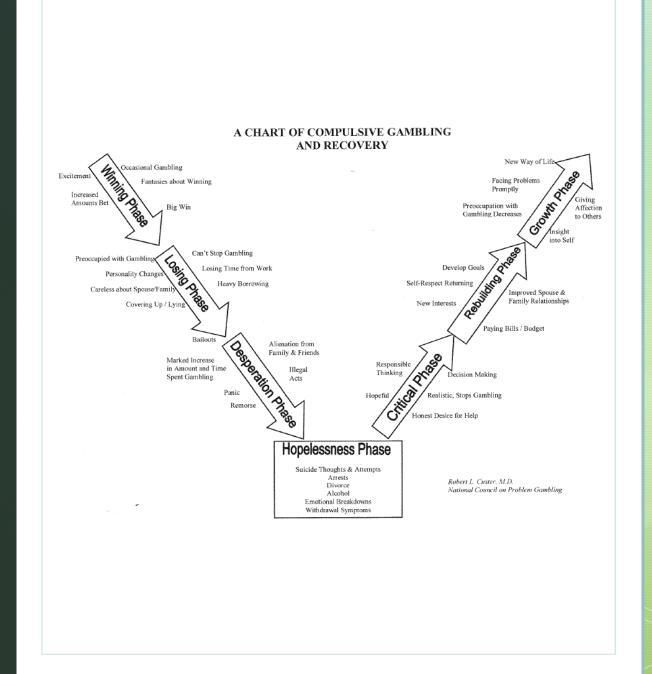


# Documentary, as a helping tool

- How do we use many different types of tools, like video?
- Who uses reels, clips, or texts of informative material?
- Are you considering using an interactive text service?

## Robert Custer's "V" Chart

- Tool
- Visual Aid
- Promise of hope



"Gambling: It's Not About the Money"

Hazelden Film

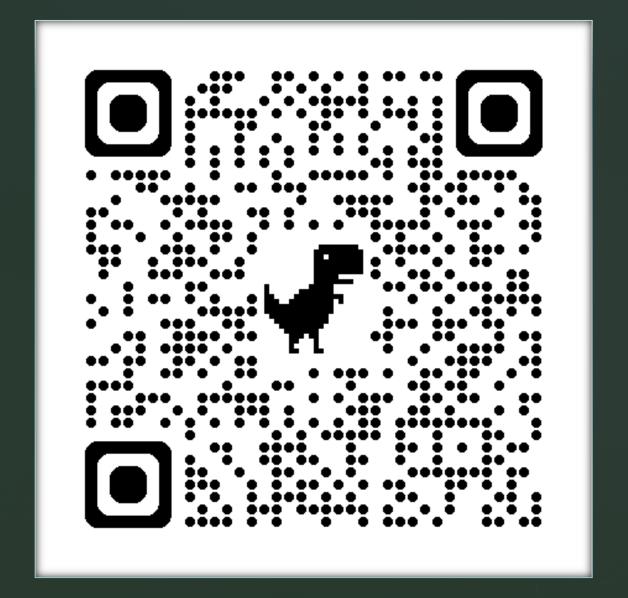
- Compare with Custer's "V"
   Chart of the Progression of Gambling Disorder and Recovery
- Pause and discuss the Roadblocks and Resources

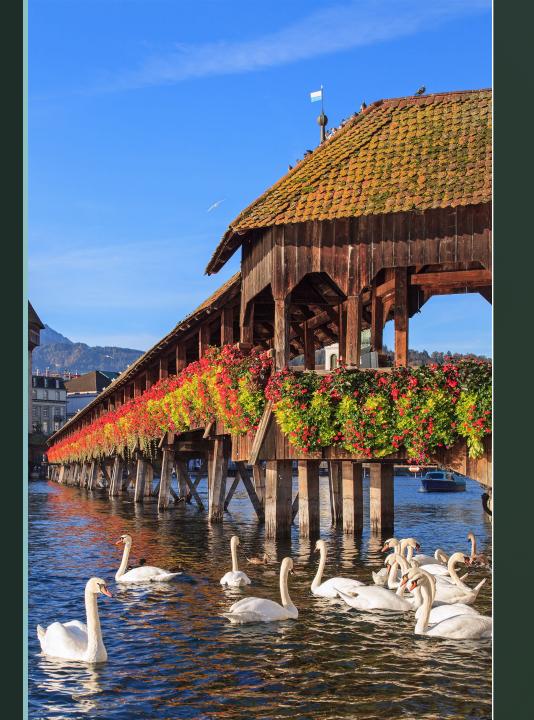


### Final Thoughts

- •What else?
- •Ready for takeoff?

Click QR Code for Post-Test





#### Post-Test

- •1. Which of the roadblocks (barriers) did you find most curious and interesting today?
- •2. Your five senses were involved in today's training. How was this experience for you? Share one or two activities you thought were useful.
- •3. What did you discover you do well (your gifts and resources) and can increase/continue to use for yourself and your clients?



Join me Thursday at 12:30 for a Roundtable Discussion

Many Thanks!